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12SL-AC06560 - AARON SMITH V I C SYSTEM INC

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Civil Judgments

03/22/2012

Judge/Clerk - Note

PREVIOUS COURT DATE OF 04/10/12 ENTERED IN ERROR AND RESCHEDULED TO 04/24/12. NOTICE

MAILED TO APLT ON TODAYS DATE AND DFT UPON RECIEPT OF SERVICE.

Hearing Scheduled

Scheduled For: 04/24/2012; 9:00 AM; DALE WHOOD; St Louis County

Hearing Continued/Rescheduled

Hearing Continued From: 04/10/2012; 9:00 AM Hearing

03/12/2012

Summ Req-Assc Pers Serv

Request for Appointment of Special Process Server Filed and Appointed as Requested. = MARK WILCOX

SERVICES RENDERED

Summons Issued-Associate

Document ID: 12-ADSM-7008, for I C SYSTEM INC.

Hearing Scheduled

Associated Entries: 03/22/2012 - Hearing Continued/Rescheduled Scheduled For: 04/10/2012; 9:00 AM; DALE W HOOD; St Louis County

02/16/2012

Judge Assigned

34 T

Judge Assigned

Pet Filed in Associate Ct

Case net Version 5.12.1.0

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Released 03/08/2012



IN THE 21ST JUDICIAL CIRCUIT COURT, ST. LOUIS COUNTY, MISSOURI

N	Case Number: 12SL-AC06560	
udge or Division: DALE W HOOD	Case Number: 125L-AC00300	
Plaintiff/Petitioner:	Plaintiff's/Petitioner's Attorney/Address:	
AARON SMITH	JAMES WINDSOR EASON	
	EASON & VOYTAS, LLC	
	ONE NORTH TAYLOR AVE.	
	ST. LOUIS, MO 63108	
	s. (314) 932-1066	
Defendant/Respondent:	Date, Time and Location of Court Appearance:	
I C SYSTEM INC	10-APR-2012, 09:00 AM DIVISION 34 T	
Vature of Suit:	ST LOUIS COUNTY COURT BUILDING	
AC Other Tort	7900 CARONDELET AVE	
	CLAYTON, MO 63105	(Date File Stamp)
Ass	ociate Division Summons	
The State of Missouri to: I C SYSTEM INC		***************************************
Alias:		
RA - CT CORPORATION SYSTEM		
20 SOUTH CENTRAL AVENUE CLAYTON, MO 63105		
•	1 - 6 41.1	
You are summoned to COURT SEAL OF If you fail to do so, judgme	o appear before this court on the date, time, and location above ent by default will be taken against you for the relief demanded	to answer the attached petition. You may be
permitted to file certain res	sponsive pleadings, pursuant to Chapter 517 RSMo. Should yo	ou have any questions regardi
responsive pleadings in this	s case, you should consult an attorney.	
	by requiring special assistance for your court appearance, please	e contact the court at least 48
hours in advance of schedu	alled hearing.	
03132012	Low B. Clar	Canag
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ST. LOUIS COUNTY Date	Clerk	
***************************************	Clerk	
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ST. LOUIS COUNTY Date Further Information:	RMC	endant/Respondent is to
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see Supreme Court Rule 54.

IN THE CIRCUIT COURT ASSOCIATE DIVISION ST. LOUIS COUNTY STATE OF MISSOURI

Aaron Smith)
Plaintiff, v.) CASE NO. 125C-AC 06560
I.C. System, Inc.))
Serve at: CT Corporation System Registered Agent 120 South Central Avenue Clayton, Missouri 63105))))
Defendant.	JURY TRIAL DEMANDED

PETITION

COMES NOW, Plaintiff, Aaron Smith, and for his Petition states as follows:

INTRODUCTION

- 1. This is an action for statutory damages brought by an individual consumer for violations of the Fair Debt Collection Practices Act ("FDCPA"), 15 U.S.C. § 1692 et seq.
- 2. This is an action for statutory damages brought by an individual consumer for violations of the Telephone Consumer Protection Act of 1991("TCPA"), 47 USC 227 et. seq.

JURISDICTION AND VENUE

- 3. This Court has jurisdiction of the FDCPA claim under 15 USC 1692k (d). Venue is appropriate in this Court because Defendant aimed its collection activity and committed the violations of the FDCPA described herein at and in St. Louis County, Missouri.
- 4. This Court has jurisdiction of the TCPA claim under 47 USC 227 (3)(b). Venue is appropriate in this Court because Defendant placed prohibited telephone calls to Plaintiff at Plaintiff's phone located in St. Louis County, Missouri.

PARTIES

- 5. Plaintiff is a natural person currently residing in St. Louis County, Missouri. Plaintiff is a "consumer" within the meaning of the FDCPA. The alleged debt Plaintiff owes arises out of consumer, family, and household transactions.
- 6. To the best of Plaintiff's understanding, the subject debt arises out medical services performed for Plaintiff, and the debt has been reported on Plaintiff's credit long before Defendant began to call Plaintiff as described in this Petition.
- 7. Defendant is a foreign corporation registered in Missouri with its principal place of business in St. Paul, MN.
- 8. The principal business purpose of Defendant is the collection of debts in Missouri and nationwide, and Defendant regularly attempts to collect debts alleged to be due another.
- 9. Defendant is engaged in the collection of debts from consumers using the mail and telephone. Defendant is a "debt collector" as defined by the FDCPA. 15 USC 1692a (6).

FACTS

- 10. Based on Plaintiff's best recollection, Defendant has been placing calls to Plaintiff's cellular phone to collect the subject debt since approximately September 1, 2011.
- 11. Defendant has called Plaintiff's cellular phone (ending in "8047") at least once a day since approximately September 1, 2011 and very often calls Plaintiff's cellular phone multiple times per day.
- 12. On virtually every call, Defendant lets Plaintiff's voicemail pick up and then leaves a cryptic message that does not identify Defendant and does not state that the purpose of the call is to collect a debt.
- 13. For purposes of illustration, Plaintiff will set forth facts related to Defendant's calls from January 20, 2012 through January 25, 2012 and states that Defendant's call frequency and

tactics and phone messages have not varied materially from the beginning of Defendant's efforts to collect the debt.

- 14. On or about January 20, 2012, at 1:34 P.M., Defendant placed a call to Plaintiff's cellular phone from its number 202-367-9813, and left a nine-second voicemail.
 - 15. The entire voicemail consists only of muffled voices.
- 16. On or about January 21, 2012, at 9:51 A.M., Defendant placed another call to Plaintiff's cellular phone from the same number, and again left a voicemail.
- 17. During the voicemail, and unidentified speaker asks for Plaintiff and then hangs up.
- 18. On or about January 21, 2012, at 11:37 A.M., Defendant placed another call to Plaintiff's cellular phone from the same number, and again left a voicemail identical to the one it left at 9:51 A.M.
- 19. On or about January 22, 2012, at 7:21 P.M., Defendant placed another call to Plaintiff's cellular phone from the same number, and again left a voicemail.
- 20. During the voicemail, an artificial voice says, "sorry to keep you waiting, I'm still trying to connect".
- 21. After the artificial voice speaks, and unidentified human speaker asks to speak with Plaintiff and then promptly hangs up.
- 22. On or about January 23, 2012, at 8:14 A.M. and then again at 8:51 A.M., Defendant placed additional calls to Plaintiff's cellular phone from the same number, and again left voicemails similar to the January 22 voicemail.
- 23. On or about January 24, 2012, at 3:11 P.M., Defendant placed another call to Plaintiff's cellular phone from the same number, and again left a voicemail.
- 24. During the voicemail, an artificial voice says "sorry to keep you waiting, I'm still trying to connect", and it repeats this and other similar phrases for 40 seconds.

- 25. After the artificial voice speaks, and unidentified human speaker asks for Plaintiff and then hangs up.
- 26. On or about January 25, 2012, at 8:37 A.M., Defendant placed another call to Plaintiff's cellular phone from the same number, and again left a voicemail.
 - 27. This voicemail was identical to the January 23, 2012 voicemail.
 - 28. None of the voicemails identify the caller or Defendant's company name.
 - 29. None of the voicemails disclose that they are an attempt to collect a debt.
- 30. Plaintiff and Defendant had, to the best of Plaintiff's knowledge, their first "live conversation" on January 25, 2012 when Plaintiff called Defendant.
- 31. For the first time, Plaintiff learned that Defendant was a debt collector calling him about a debt.
- 32. Defendant's representative in this phone call, a person who called himself "Cory," told Plaintiff that if Plaintiff did not pay, then the debt would be reported on Plaintiff's credit report.
- 33. To the best of Plaintiff's understanding, the debt was already reported on his credit and Defendant's threat was therefore baseless, as Defendant had no intention or ability to credit report the debt.
- 34. Defendant's phone calls for Plaintiff were placed from Defendant's automatic telephone dialing system, as defined by 47 USC 227(a)(1), from the phone number that is registered to the Defendant.
- 35. All of the above phone calls were made to Plaintiff's cellular phone and he was charged for those phone calls.
- 36. Plaintiff never entered into any agreement whereby he provided express consent for Defendant to place calls to his cellular phone with Defendant's automatic telephone dialing system.

- 37. Plaintiff never entered into any agreement whereby he consented to arbitrate disputes between himself and Defendant.
- 38. Defendant's collection attempts have caused Plaintiff to incur actual damages including but not limited to cellular phone charges, anxiety, sleeplessness, and worry.

COUNT I: VIOLATIONS OF FAIR DEBT COLLECTION PRACTICES ACT

- 39. Plaintiff re-alleges and incorporates by reference all of the above paragraphs.
- 40. In its attempts to collect the alleged debt from Plaintiff, Defendant has committed violations of the FDCPA, 15 USC 1692 et. seq., including, but not limited to, the following:
- a. Engaging in harassing and threatening tactics in connection with the collection of a consumer debt including causing Plaintiff's phone to ring continuously, telephoning Plaintiff constantly in an effort to harass Plaintiff, and leaving cryptic and disturbing messages to intimidate plaintiff. 15 U.S.C. § 1692d-f.
- b. Failing to identify Defendant's company name in any of the voicemails and failing to indicate that the call was a collection attempt. 15 U.S.C. § 1692d,
- c. Failing to disclose that the voicemails were an attempt to collect a debt, and instead using misleading representations contained in the voicemails. 15 U.S.C. § 1692e.
- d. Threatening to report the debt to the credit bureaus in an effort to mislead, harass and intimidate Plaintiff where such threat was false, baseless, and Defendant had no intent of following through with the same. 15 U.S.C. § 1692d-f.

WHEREFORE, Plaintiff respectfully requests that judgment be entered against Defendant for:

- Declaratory judgment that Defendant's conduct violated the FDCPA;
- B. Actual damages;
- C. Statutory damages, costs and reasonable attorney's fees pursuant to 15 USC
 1692(k); and

For such other relief as the Court may deem just and proper.

COUNT II: VIOLATION OF THE TCPA

- 41. Plaintiff re-alleges and incorporates by reference paragraphs 1 to 37.
- 42. In its attempts to collect the alleged debt from Plaintiff, Defendant has committed violations of the TCPA, 47 USC 227 et. seq., including, but not limited to, the following:
 - a. Placing multiple non-emergency phone calls to Plaintiff's cellular phone without express authorized consent of the Plaintiff. 47 USC 227(b)(1)(A)(iii).

WHEREFORE, Plaintiff respectfully requests that that judgment be entered against Defendant for:

- A. Declaratory judgment that Defendant's conduct violated the TCPA;
- B. Actual damages;
- C. Statutory damages pursuant to 47 USC (b)(3); and
- D. For such other relief as the Court may deem just and proper.

EASON & VOYTAS, LLC

RÍCHARDA. VOYTAS, JR. #52046

JAMES W. EASON, #57112

Eason & Voytas, LLC

1 North Taylor Ave.

St. Louis, Missouri 63108

Phone: (314) 932-1066 Fax: (314) 667-3161

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